LIVING AND LEARNING AT ESSEX
WELCOME HOME

YOUR NEW HOME IS A PLACE OF WONDERFUL CONTRASTS. SET IN ACRES OF ROLLING PARKLAND, AND BUILT IN THE ARCHITECTURAL STYLE OF 1960S BRUTALISM. WELCOME TO OUR ESSEX. WELCOME TO OUR INCREDIBLE COMMUNITY. WELCOME HOME.

So now what?

It’s time to get your head around all the help, guidance and advice that’s on campus – with one aim in mind: that you get the degree that we know you’re capable of getting.

Because, what you learn now will prepare you for the best experience any student could wish for.

But you’re not just any student. You’re an Essex student.

That means it’s your turn to keep the Essex Spirit alive – as thousands of Essex students have since 1964.

Let’s get started....
LEARNING

Your studies
You’re here for an excellent education, based on research-led teaching by our leading academics. You’re also on a journey of personal development. We’ll support you in demonstrating your full potential, in questioning why and not just how. You’re here to get the knowledge you need to equip you for life as an Essex graduate, and it all starts with your subject.

Your home department
We have 25 academic departments centres and schools, within three faculties – Humanities, Social Sciences, and Science and Health. Each is responsible for teaching and research within a defined subject area, and there are also academic centres conducting teaching and research on a smaller scale.

Personal tutors
As an undergraduate or taught postgraduate student you’ll have a personal tutor who you’ll meet soon after you arrive. If you’re a postgraduate research student your research supervisor will take on this role. Your personal tutor helps you connect with your department, school or centre; they’re someone you can talk to if you have questions about your course or encounter any difficulties that affect your studies.

Albert Sloman Library
Overlooking the lakes and parkland at the heart of our Colchester Campus is the Albert Sloman Library. All six floors are stuffed full of books, journals, newspapers, databases, e-books, audio-visual materials, group study spaces and PCs.

Peer Mentoring
Whether you’re an undergraduate or postgraduate student, you can have a peer mentor – a fellow student who can answer your questions about life at university and help you settle in.

FASER
You can use FASER to submit your coursework online, produce a watermarked copy of your work and receive feedback all in one place.

Listen Again
Did you miss something? Our Listen Again service lets you listen to lectures again (see what we did there?) so you don’t miss a thing.

Timetables
Once you’ve chosen all your modules and they’ve been confirmed, they’ll appear on your personal timetable. You can see your timetable online – just login with your Essex username and password.

Module enrolment
You can select your optional module choices for your course via eNROL.

Develop your talent
Unleash your potential and visit our Talent Development Centre. Providing support on academic literacy, numeracy, English language, employability and IT to help you be the best you can be.

Moodle
Moodle is our online learning environment. It lets you get to course materials, and has smart features to enhance your learning and provide an online space for interactive teaching.

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Tech world

Our digital campus gives you the tools you need to study where you want, when you want and how you want.

Your IT account and password

Once you’ve set up with a account, you can access email, log on to lab computers, connect to wi-fi and much more. If you haven’t got your login name and password yet, go to:

► www.essex.ac.uk/welcome/getaccount

You must change your password within four weeks of starting, and then once every four months after that. The easiest way to change your password is online at:

► www.essex.ac.uk/welcome/password

Get IT help

Visit the IT Services website for helpful information, including how-to guides, answers to frequently asked questions, and links to video screencasts.

► www.essex.ac.uk/welcome/it

If you can’t find what you’re looking for, or if you need to talk to someone, then you can get help from the IT Helpdesk. Find us in the Silberrad Student Centre at the Learning Hub on the ground floor. We’re open Monday to Thursday 8.30am to 6.00pm, and Friday 8.30am to 5.45pm. You can also follow us on Twitter @UniEssexIT.

Wi-fi on campus

Our campus wi-fi network is called eduroam. It’s free to use and you can connect to it with your Essex email address and password. For help setting up your device go to

► www.essex.ac.uk/welcome/wifi

Get Microsoft office - free

As an Essex student you can download Microsoft Office 365, for free. You can install it for free on up to five computers, and up to five mobile devices (also for free). You can get your free software online about one week before your official start date. P.s Did we mention it was free?

► www.essex.ac.uk/welcome/office365

Email and Office 365

All of our students get a Microsoft Office 365 email account that gives you your very own Essex email address and plenty of space to store your emails. We use email to contact you about important stuff, so make sure you check it regularly!

► www.essex.ac.uk/welcome/email

Lynda.com – grow your brain

At Essex we care about your personal development, so you have free access to Lynda.com, a massive online video library offering thousands of courses and tutorials on a wide range of topics. Develop skills at your own pace, build confidence, discover your interests and beef up your CV.

► www.essex.ac.uk/welcome/lynda

Computer labs

Our computer labs are the perfect place to study or work. Many labs stay open until late and some are open 24/7. For computer lab locations, opening hours and real-time availability visit:

► www.essex.ac.uk/welcome/computers

Group study pods

Our pods are designed for small groups who want to share and work collaboratively. In each pod you’ll find a Windows computer, projector, writeable wall surfaces and pens. You can also connect your own laptop. Pods are available on a first come, first served basis and are perfect for groups of three or more.

► www.essex.ac.uk/welcome/pods

Saving your work

As part of your Office 365 email account you get 1Tb of cloud storage space for all your documents with OneDrive. OneDrive lets you create, edit, and share documents online. You also get at least 300 MB of local storage, known as your M:\ drive. You can access this by going to ‘My Documents’ on any lab computer.

Printing and scanning

Printing and scanning is available in all our computer labs and near our group study pods. Printing isn’t free, so you’ll need to top up your account with print credits which can be bought online at or a kiosk. You can photocopy in the Library and Silberrad Student Centre.

► www.essex.ac.uk/welcome/printing

Sign-up for news

When you start you’ll be added to a number of University email lists. We’ll use these to send you important information about your course. You’ll also be subscribed to a small number of opt-out lists, used to send useful information, and, while some of this may be about events, marketing or other opportunities, we try to avoid sending too much. You can also join lists to find others who share your interests, thoughts and passions.

► www.essex.ac.uk/welcome/news

Staying healthy and happy

You’re surrounded by new people and friends. You’re juggling things like essay deadlines, a busy social life, and setting aside enough study time to prepare for exams. With so much to do, it’s fair to say student life isn’t always easy. That’s why we’re here to support you throughout your time at Essex.

Student Services Hub

If you need practical advice, a confidential conversation, or general information and guidance on University life, no matter what the issue is, the Student Services Hub, on the first floor of the Silberrad Student Centre, is the place to go. Want to know how and when to apply for accommodation? Having problems with your funding? Struggling with exam stress? Your questions matter and you’ll get answers from our team of experts.

► www.essex.ac.uk/welcome/hub

T 01206 874000

Open: 9am - 5pm, Monday to Friday

Disability support

The Student Services Hub has specialist advisers to provide you with all the guidance you need on a range of disability support services from those with mental health difficulties to those with long-term medical conditions. Come and talk to us to find out more.

► www.essex.ac.uk/welcome/disability

► www.essex.ac.uk/welcome/access

SU Advice

Our SU advice centre offers free, confidential, independent and impartial advice on any issue that might be affecting you. Our friendly, trained staff are on hand to support you throughout your time at Essex.

► www.essex.su/advice

T 01206 874034

International students

As well as all the advice and support that’s available to you on-campus, you’ll find everything you need to know about pre-arrival guidance, visas, useful information on living in the UK, and additional information and support on our website.

► www.essex.ac.uk/welcome/international

► www.essex.ac.uk/welcome/immigration
### Nightline

Established at Essex in 1970, Nightline is a friendly help and support service run by students, for students. We work under strict confidentiality, ensuring complete anonymity, and we’re always willing to listen. From tea and toast to campbeds, whether you’re waiting for a taxi, need a revision break, or just want to chat, pop in or call us.

- **www.essex.ac.uk/welcome/nightline**

### Dignity and respect

We are Essex. We encourage a culture of dignity and respect. We’re committed to upholding an environment that’s free from any form of harassment or bullying. Though rare, these incidents can occur and if they do we network of trained harassment advisors are on hand to help.

- **www.essex.ac.uk/welcome/equality**

### Faith

We’re proud of our vibrant and diverse multicultural community and we recognise and support the many different religions and beliefs on campus. The calm, friendly and supportive atmosphere in our Multi-Faith Chaplaincy is a welcoming place for staff, students and the wider community to meet, interact and engage with each other.

- **www.essex.ac.uk/welcome/mfc**

### Staying safe

Stay safe, stay happy. Follow some common-sense tips whether you’re living on or off campus.

- Avoid walking or cycling alone in isolated areas or unlit or poorly lit footpaths
- Arrange to walk with others at night and keep to well-lit streets – avoid shortcuts
- Lock your room when you leave and don’t let strangers in to your building
- Don’t use ATMs if anyone suspicious is hanging around
- Don’t carry large sums of money around, or store large sums in your room – use banking facilities
- Get a personal alarm, available at SU Advice Centre, Information Centre and Nightline
- Be vigilant and report anything suspicious to our security patrol officers, in the Information Centre on Square 3
  - **www.essex.ac.uk/welcome/safety**

### Bystander project

At Essex, we have a culture of challenging the status quo and speaking up for what’s right. If you would like to learn how to challenge inappropriate behavior and how to report harassment, our bystander project is for you. Find out more with our Bystander Guide or email sso@essex.ac.uk.

**Hop on the safety bus**

For just £1 the safety bus collects from under podia at Sub Zero and will drop you as near to your front door as possible, calling at stops in Wivenhoe, Greenstead, The Hythe and The Quays. The service runs Monday to Saturday 8.30pm to 3.30am and Sunday 8pm to 1am.

- **www.susstudent.com/safetybus**
- **@SUSafetyBus**

### Fire safety

Remember three important things to stay safe in the event of a fire: shout out, get out, stay out. Please read the emergency evacuation notice in your accommodation, work or study location for fire safety procedures. If you have a permanent or temporary disability that may mean you have difficulty in evacuating one or more areas, you can arrange for a Personal Emergency Evacuation Plan (PEEP).

- **www.essex.ac.uk/welcome/emergency**
- **www.essex.ac.uk/welcome/peep**

### Health matters

If you’re studying on a course for more than six months, you’re required to register with a local doctor. Our Colchester Campus has its own health centre or you can use the NHS Choices postcode finder to find your nearest doctor.

- **www.rowhedgesurgery.co.uk**
- **www.nhs.uk**

### About meningitis

You’re going to be living communally and meeting new people from all over the world. Whatever your age, you should be vaccinated against meningitis before coming to university. Please speak to your doctor and get immunised as soon as possible. The vaccination is free and won’t make you unwell.

- **www.essex.ac.uk/welcome/illness**

### Alcohol and drugs on campus

University life is about discovering new social opportunities, some may involve alcohol, and many won’t. We encourage students to act responsibly when using alcohol and acknowledge that using illegal drugs on our campuses is not permitted. Our wellbeing team offers confidential, on-campus support if you have concerns about alcohol or drug use. Meanwhile, get the facts.

- **www.essex.ac.uk/welcome/alcohol-drugs**

### Childcare

Our on-campus Day Nursery offers excellent day care to children from three months to five years and welcomes any child whether their parent or guardian is studying at our University, employed at our University, or a member of the public.

- **www.wivenhoeparkdaynursery.co.uk**

### Mature and part-time students

Mature and part-time students are automatically members of our Students’ Union Mature and Part-time Students Association (MAPSA). To find out about support and guidance, including opportunities to meet other mature and part time students, check out the MAPSA website.

- **www.essex.ac.uk/welcome/mature**
- **E mapsa@essex.ac.uk**

### Students with caring responsibilities

If you are a student who is caring for a partner, family member or friend you may need extra support. Sometimes caring responsibilities combined with the pressures of studying can affect your emotional, mental or physical health. Our student support drop-in service is there to provide advice, guidance or support.

- **www.essex.ac.uk/welcome/carers**

### Council Tax

Most full-time students are exempt from Council Tax. If you’re a student living in University accommodation at our Colchester Campus, you’ll automatically be exempt. If you’re living within the area covered by Colchester Borough Council, then the University will notify the council of your student status and you can apply online for exemption. If you’re living in other areas, then you’ll need to obtain a council tax exemption certificate from the student information team, at the Student Services Hub - and apply to your local council.

- **www.essex.ac.uk/welcome/accommodation**

### Electrical safety

Your safety is our priority and to keep you safe from fire and electric shock, we have rules on the use of certain electrical items. Please read our electrical safety guidance online.

- **www.essex.ac.uk/welcome/electricalsafety**

### Our security patrol officers

Our University patrol officers are based on Square 3 in the Information Centre. They’re here to help you 24/7, 365 days a year. A friendly, approachable team, they’re always willing to assist and all are first aiders. Contact them externally on telephone: 01206 872125 or from accommodation StudentCom PC phone: 224 2125
Emergencies
In an emergency call 01206 872222 or 224222 from a University StudentCom PC. Do not phone 999. Our patrol staff will contact these services and make sure they get to the right place on campus.
▶️ www.essex.ac.uk/welcome/emergencies

Keep your stuff safe
Keep your valuable goods safe; get them security marked by our security team. Also, please remember to secure your belongings and accommodation by closing windows and locking doors whenever you’re going out – even if you’re just popping to the kitchen or next door.

Future career starts here
Start preparing for your future today. Seriously, the time will fly by. We’re here to help you boost your skills and get the experience needed to make your CV shine.

Employability and Careers Centre
Our careers specialists can give you valuable advice throughout your time at Essex and beyond. We offer one-to-one advice and guidance, job-hunting workshops, CV and job application reviews, and online access to graduate and part-time job vacancies.
▶️ www.essex.ac.uk/welcome/careers

Big Essex Award
Stand out from the crowd and get University recognition for all your extra-curricular experience, with the Big Essex Award. Our employability award will help you identify and sell your skills and experience to employers.
▶️ www.essex.ac.uk/welcome/bige

HEAR
When you leave us, you’ll receive a Higher Education Achievement Report, or ‘HEAR’. Your HEAR will be nationally recognised by employers and other universities and will present a complete picture of your time at Essex, from extra-curricular achievements to academic results. Take a look at our website to find out how to make the most of your HEAR.
▶️ www.essex.ac.uk/welcome/hear

Frontrunners
Frontrunners is our unique placement scheme for students. We’ll give you challenging employment opportunities on campus and help you develop the skills you need to compete for the best jobs. We’ll even give you on-the-job training and pay you, too.
▶️ www.essex.ac.uk/welcome/frontrunners
▶️ www.facebook.com/EssexFrontrunners

Essex interns
Essex interns create paid internships exclusively for you as an Essex student. They’re flexible too; part time during term time or full time in vacations. You can even take part up to three years after you graduate, as part of our Essex graduates support package.
▶️ www.essex.ac.uk/welcome/interns
▶️ www.facebook.com/internshipsessex
▶️ @EssexInterns

Essex abroad
Want to teach English in France? Or work in Shanghai over the summer with an internship? From Thailand to Columbia the world is your oyster, so go on and get out there.
▶️ www.essex.ac.uk/welcome/essexabroad

CareerHub
Browse hundreds of top jobs and graduate vacancies, sign up to exclusive careers events, book CV reviews and one-to-one careers advice, and connect with employers on CareerHub, our online jobs portal.
▶️ www.essex.ac.uk/welcome/careerhub

Work for the SU
Our Students’ Union is the first Students’ Union to be awarded the Investors in People Gold Standard. Working for the Students’ Union provides a fantastic opportunity to excel in a vibrant, professional and fast-paced environment. Take a look online for current vacancies.
▶️ www.essex.su/jobs

Be an ambassador
Essex students know best. And it’s on that premise we invite current students to be ambassadors for our University, to help out on visit days, school talks, open days and campus tours. We recruit student ambassadors at the start of the autumn term, so keep an eye out for up-coming opportunities.
▶️ www.essex.ac.uk/welcome/ambassador

Volunteer with the vTeam
The vTeam is a fantastic opportunity to meet new people, make friends, give something to the local community, and gain valuable skills.
▶️ www.essex.su/vteam
we’re the Students’ Union (or SU) and you’re our newest member. We’re a group made up of 14,000 students, and 100 full-time staff.

Together we all work to make life at Essex even more awesome, for everyone. We’re an unconventional family made up of people from every background imaginable. Because we believe that together we can do amazing things, to be whoever or do whatever.

WE PROMISE TO HELP YOU GET AN AMAZING DEGREE AND JOB

The two most important things to you are the two most important things to us.

We’re here to inspire you, to cheer you on as you walk into exams and to help you absolutely destroy the competition in interviews and land your dream job.

WE PROMISE TO GIVE YOU A KICK-ASS MEMBERSHIP

We will give you a Students’ Union experience that’s good enough to make all your friends who aren’t at Essex jealous.

We’ve given students the tools to set up over 100 societies, and more than 40 sports teams - which are free to join.

WE PROMISE TO SHAPE EVERYTHING AROUND YOU

You choose what drinks we serve in our bar and what products we stock in our shops, just write it on the wall and we’ll do our absolute best to get it in stock for you ASAP.

All you need to do is text, Tweet or Facebook us and we’ll get on it.

WE PROMISE TO BENEFIT ALL STUDENTS

At Essex the Students’ Union is here for everyone, no matter your age, gender, nationality, faith, sexuality, year of study, or shoe size.

In our family there’s no pretentious cordoned off VIP area, we’re open to everyone.
NOT ONLY DO WE GIVE YOU A KICK-ASS MEMBERSHIP, WE ALSO RUN A TON OF GOOD STUFF ACROSS CAMPUS, INCLUDING…

1 SPORTS CLUBS
Known as the Essex Blades, we run over 50 sports teams offering an amazing way to keep fit and compete locally and nationally, and it’s totally free to join!

2 VTEAM
Volunteering opportunities for everyone! Being part of vTeam is a great way to meet new people, make friends, give something back to the local community, and get some good stuff on your CV.

3 SU ADVICE
The place to go if you need advice on anything and everything. From legal advice to filling in forms.

4 THE STORE
A mini supermarket on campus, great for grabbing your daily essentials or a cheeky chocolate bar.

5 THE SALON
From haircuts and colours to manicures and pedis, the Salon offers it all!

6 FRANGO’S
A Portuguese restaurant and bar, Frango’s serves a range of marinated chicken with spices from Europe, South America and Mexico.

7 LEVEL UP
A place to go and have a break (sorry for the bad pun) with pool tables, arcade machines and make-your-own milkshakes.

8 CINE10
Your very own cinema on-campus cinema, showing all the latest blockbusters and classics on a huge screen with Dolby Surround. There’s even popcorn.

9 SU LETS
Our very own lettings agency with accredited houses and no agency fees.

10 SU MARKET
We also run a market on Square 3 every Thursday, with food stalls, fresh coffee, fruit and veg, vintage clothing and more.

AND LOADS MORE – VISIT WWW.ESSEXSTUDENT.COM TO FIND OUT MORE.
Welcome home

Our Colchester Campus is set in beautiful parkland, just over a mile away from the small village of Wivenhoe. All of our accommodation is within walking distance of central campus. You'll be sharing your new home with people from all over the world, so there are plenty of opportunities for you to make lots of new friends.

What’s here?

All single study rooms have central heating, bedroom furniture, a desk and bookshelves. Each shared kitchen contains a cooker, refrigerator, freezer, microwave oven, kettle, ironing board and storage units.

What to bring

You’ll need to supply your own bedding and towels, coat hangers, cooking utensils, crockery, cutlery, saucepans and frying pans.

New home packs

We want to make moving in as easy as possible, so you can order stuff before you arrive that’s delivered to your room including household essentials. Alternatively, there are several large supermarkets within a few miles of campus to stock up on household things when you get here.

Get connected to Wi-Fi

There is internet access in all rooms, provided by StudentCom. You don’t need to bring anything with you, everything is provided, but you will need to register. Find out more online, including how to register for your internet service.

Get a TV licence

StudentCom provides a television service through the portal, and a selection of free-to-view channels are available. You’ll also have the option of paying for additional channels. If you use this service, have a TV in your room, or if you watch TV on your laptop, you must buy a TV licence.

Your address and your post

You can find your full postal address online and in your accommodation guide. Your address is your hall’s name, flat and room numbers followed by University of Essex, Wivenhoe Park, Colchester, Essex, CO4 3SQ. However, addresses are different for the Quays and The Meadows. Post is delivered to accommodation during the week, and some larger items or items requiring a signature may need to be collected from the University Post Room, on floor two below The Store. You can send mail to the UK, Europe or the rest of the world from our Post Office on Square 4.

Our brilliant Residence Life team

Our Residence Life team is here to help you settle in and support you during your time living on campus. Each Residents’ Assistant (RA) is assigned an area and will aim to get to know you and organise a range of social activities. Plus they can help if you’ve got any concerns or complaints. Residence Life operates outside of office hours when other University support services are closed.

Wivenhoe House – The stylish hotel on campus

Wivenhoe House, the original home of the University of Essex, is now a 4-star luxury 40-bedroom, on campus, hotel. Great for visiting relatives, it’s also home to a fantastic brasserie for a special night out.

Sport at Essex

Into competitive sport, or just fancy knocking a tennis ball around with a few friends? Sport at Essex welcomes everyone.

Just Play

Have a go at something new. Our social sport programme, Just Play, lets you play alongside students, staff and members of the public in informal, friendly sporting activities throughout the year, on weekday lunchtimes and evenings.

Evolve Gym

Our first class Evolve Gym is designed to inspire and motivate you to keep fit. There’s a choice of annual memberships available to suit your needs and personal training is also available for an additional fee.

Clubs and societies

There are more than 150 sports clubs and societies for you to choose from at Essex, run by our Students’ Union. Sports clubs cover everything from football to mountaineering and our societies guild offers you a ready-made network of like-minded students. Whatever you’re into, we’re confident that there will be a society that’s perfect for you. And if there isn’t, you can set one up.

Essex Blades for competitors

Our sports teams compete in a variety of local, regional and national competitions, including British Universities & Colleges Sport (BUCS) competitions, as well as just for fun. There are more than 50 sports clubs that are free for you to join.

Sports Centre

Our Sports Centre offers an extensive programme of indoor and outdoor activities many of which are free, including squash, badminton, tennis, and a climbing wall. There are also opportunities to take part in sailing and watersports off-campus along the beautiful Essex coastline.

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Cultural Essex
Live shows, exhibitions, free creative workshops and more; all on your doorstep. Enjoy a kaleidoscope of arts events throughout the year. Getting involved and trying something new is what the Essex Spirit is all about.

Art is life
We are home to a renowned art gallery. Art Exchange, which hosts regular exhibitions from international artists and holds free workshops in all kinds of arts practices, plus we own an internationally important collection of Latin American art called ESCALA.

All the world’s a stage
Our Lakeside Theatre offers a full programme of professional and student productions alongside brilliant open mic nights and live music. Students at Colchester should also check out shows by East 15 Acting School students at our Southend and Loughton Campuses.

Nightlife
Our Students’ Union gives you an unrivalled schedule of music and club nights to suit everyone’s tastes in our award-winning nightclub, Sub Zero. There are events almost every night of term. There’s even a Summer Ball, in June to celebrate the end of the academic year. See the full diary of events online.

Money matters
Part of being a student means looking after your money and spending it wisely – as chances are you won’t have much! There are some simple steps you can take to budget wisely, and there’s help if you get into financial trouble.

Plan a budget
Getting a huge wad of cash in your bank account at the start of the year isn’t the easiest way to plan out your finances for the months ahead. The National Union of Students advises that you plan your budget very carefully. Make sure you remember all your outgoings and be realistic – include:
- rent
- food
- going out
- books
- other bills
- events like Christmas and birthdays

A good place to start is by looking at average living costs for a student on the NUS website. There are also some good money management tips on the NUS finance pages. You’ll also find ‘top ten tips’ for better budgeting online.

Seek help if you need it
If you get into financial difficulty get help and talk to someone as soon as possible. The sooner your problem is identified, the sooner it can be solved. Advisers in our Student Services Hub and our independent SU Advice Centre can listen and offer some short-term financial assistance until the problems are sorted out.

Online money management
Get help planning your finances by registering for free money management and budgeting modules from Blackbullion. You’ll need to register online with your Essex email address.

Top cash tips
Read all the top tips from the Money Saving Expert aimed specifically at students:

Check your entitlements
Student finance can get rather complicated but it’s important to make sure you’re receiving any monies you’re entitled to. Advisers in the Student Services Hub can talk you through what’s available and there is information online. You can also check the NUS website for information about benefits and entitlements.

Make it go further
As well as funds you’re entitled to, there may be other ways of generating income, such as charities and trusts, part-time employment and discretionary hardship funds. We’ve produced a lot of useful information on this, so make sure you take a look.

Late loan?
For most UK undergraduates your first payment will be released a few days after you register with the University, so make sure you have enough money to see you through the first week or two. If you haven’t had your first instalment within a week of registering, first contact your funding provider to see if there’s a reason why your funding is delayed. An adviser in the Student Services Hub may be able to help explain what needs to be done and offer some short-term financial assistance until the problems are sorted out.

Eat, drink, buy
Love variety? You’ve got it at Colchester Campus, with a fantastic choice of places to eat and drink, plus outlets to pick up groceries and other handy stuff, and even a salon for your nails and hair. You might never need to leave.

Where to eat and drink
- SU Bar – Square 3
- Canteen – Square 3
- Zest Café – Square 3
- Costa – Square 3
- The Kitchen – Square 3
- Frango’s – next to the Lecture Theatre Building
- Happy Days diner – Square 4
- Top Bar and Fusion – Square 4 (upstairs)
- Blues Café – Square 4 (upstairs)
- Limehouse for snacks – off Square 4
- Lakeside Café – Square 5
- No. 64, our unique bus cafe – opposite the Silberrad Student Centre
Green space

Wivenhoe Park has a fascinating history. Today, its striking landscape of more than 200 acres provides a tranquil place for all to enjoy, including protected wildlife species like ducks and geese.

Famous history
For several centuries this was the home of the Rebow family, descendants of Flemish cloth weavers from Colchester – England’s oldest recorded town. Wivenhoe House was designed for Isaac Rebow in 1759 by Thomas Reynolds, and the parkland was designed by Richard Woods. Wivenhoe House was used for teaching, offices and social space when the University opened in 1964 and today it’s home to our Edge Hotel School.


Get around

Get around town, go to the seaside, get out and about. There is much to explore in Essex from castles to beaches, and it’s all within easy reach.

Trains
Colchester has three stations; the main station is Colchester North Station, and the other two are Colchester Town and Hythe stations. Wivenhoe also has a railway station. Regular trains run between London Liverpool Street and Colchester North Station and the journey to London takes around an hour. Train services from Colchester North Station also run to Norwich, Ipswich, Felixstowe and Harwich.

Buses
Local bus and taxi services connect Colchester North Station to our University. There are also frequent buses between our University and Wivenhoe, and two buses per hour to Clacton. Our main University bus stop is at Valley Road junction, near Square 1, and there are other stops for North Towers, South Courts and Meadows and Quays. Full details of travelling to and from our Colchester Campus, and further links to timetables and ticket information is online.


Access to campus

Where to buy
- Print Essex – ground floor below Square 2
- Market stalls every Thursday – Square 3
- The Salon – off Square 3
- The Burrow – Square 3
- Post Office – Square 4
- The SU Store – Square 4
- Copy Centre – Square 4
- Everything Essex – Square 4
- IT Helpdesk – off Square 4
- Waterstones Bookshop – Square 5
- Launderette – in the Hexagon Building (for North Campus)
- South Campus launderette – in Harwich Court
- Meadows launderette – in Pavilion building
- Quays launderette – in Mathews Quay
- Tesco supermarket – off the A133, 20 minute walk
- Aldi supermarket – Magdalen Street, Colchester town centre
- Asda supermarket – Turner Rise, near Colchester North station
- Waitrose supermarket – on the A133, 30-minute walk
- Sainsbury’s – Priory Walk, Colchester town centre

Banks on campus
- Lloyds TSB bank – Square 3, with ATM
- Santander bank – Square 4, with ATM

Nearby Towns
Colchester town centre is around two miles away from our Colchester Campus, and offers a full range of shops for food, books, music and clothes, plus a good range of places to eat and socialise. Wivenhoe is a smaller town, situated about a mile away that has a small number of pubs, restaurants and shops in a riverside location.

Cars, and how to share them
If you drive onto our Colchester Campus, be aware that you’ll need to display a valid Pay and Display ticket inside your car when you’re parking. Unfortunately if you fail to do so you may receive a parking fine. Students living off-campus can register to get reduced rates. Further information is online. Our University has a popular and growing car sharing scheme, which saves on fuel and money and eases parking issues on campus.

Taxis
There are taxi pick-up and drop-off points on both the north and south sides of campus.

Accessible travel
From a useful campus access map to further information about accessible car parking spaces, visit our website for information on accessible travel.

Travel discounts
One of your biggest costs can be travel. However, many travel companies offer student discounts. Take advantage! UniCard provides discounted travel in the Colchester area offered by First Essex Buses to students and includes travel to our Colchester Campus. For cheaper rail travel, the 16-25 railcard is available via the NUS website and includes additional discounts. Find out more about cheaper student travel, and how to buy tickets online.
Coast and country
Essex is an ancient county; with hidden historical treasures, pretty villages and beautiful coastline. Get there using local buses or trains and enjoy the view. Some suggestions: Colchester Zoo; seaside towns at Clacton, Walton, Frinton; Colchester Castle; Layer Marney Tower; Constable Country around Dedham and the River Stour; Audley End House; Hylands House in Chelmsford for V Festival.

www.visitessex.com

Maps
There are three ways to stop getting lost. First, ask someone. They may not know either, but it’s always good to say hello to someone new. Second, download the Find Your Way app – details in this guide. Third, use our campus map on page 7 and get to grips with the room numbering system – it’s a great way to impress your friends.

Who knows what the numbers mean?
If you’re looking for a specific room, follow these rules.

If the room number has three parts and the first contains numbers and letters
eg 5N.7.16, then the room is in square 4 or 5 (we didn’t say this would be easy). The format is entrance.floor.room. The first part tells you the square and corner (eg 4S is the south corner of square 4), which matches the labels on the entrances (eg door 4NW is next to The Store). The second part is the floor and the third part the room. For example, 5NW.6.12 is in the north-west (NW) corner of Square 5 (entrance “5NW”), floor 6, room 12.

If the number has three elements and the second element has three digits
eg 4.722, the room is in the Maths/Social Studies/Rab Butler/Square 1 building area. The first number shows the floor and the last three digits show the room number.

Also...
If the last three digits are 700-799 the room is off Square 1, and if the last three digits are 500-599 the room is in the Square 2 area (Computer Science). For example, 5.512 is room 512, floor 5. See? Easy!

News and media
Find out what’s going on. Subscribe to e-bulletins, follow us on social media, read Essex Spirit. Get involved.

Essex spirit
Keep up-to-date with important news, events and offers from across the University with our Essex Spirit blog. Go to our email lists to subscribe to the fortnightly e-bulletin.

http://blogs.essex.ac.uk/essexspirit/

www.essex.ac.uk/welcome/news

Social media
We have more than 60 Facebook pages, including one for each department, and we love Twitter. Join the conversation.

http://www.facebook.com/uniofessex/

@Uni_of_Essex

Join Welcome Week on Facebook
Join our event page on Facebook to find out everything you need to know about welcome week at our Colchester Campus. We’ll keep you up-to-date with all the latest news and information so you know where to go and what to do during your first week at Essex.

www.essex.ac.uk/welcome/fb-events

Student webpages
Featuring a wealth of student information. Make this your homepage. Forever, if you like.

www.essex.ac.uk/welcome/students

Rebel
Rebel is a creative community that is available to all students at Essex. If you are interested in journalism, video, TV, radio, photography, design or any form of creativity, come and find us in the SU Creative Studios in the Silberrad Student Centre, or find out more online.

www.essexstudent.com

Find your voice
We run a series of surveys to get your feedback, some of which feed into national university league tables, so speak up!

www.essex.ac.uk/welcome/surveys

Use your vote
If you’re eligible to vote in UK local and general elections, make sure you’re on the electoral register once you’ve settled into your accommodation, using your new address. Don’t miss your chance to have your say. You can join the UK electoral register online.

http://www.gov.uk/get-on-electoral-register

Essex is for life
Your time will fly by. But Essex is forever, not just for a few years, and you’ll be part of this place for life.

Get the card
When you graduate, you’ll get an alumni card, which gets you access to all alumni events, like our popular Sports Weekend, and allows you to keep using the gym and the library.

Get the good stuff
Your alumni membership will give you:

JSTOR – free access to thousands of academic journals and books
Discounts – apply for your first period of postgraduate study here and get up to 33% off your first year tuition fee
Careers support for three years after you graduate
Monthly email and annual magazine
A great range of events – from the House of Commons to the London Eye, from Madrid to Kuala Lumpur
NUS Extra – at £12 for 12 months, this gets you over 160 different discounts
Professional networking

We’ll help you stay in touch.

www.essex.ac.uk/welcome/alumni

For more information, visit www.essex.ac.uk/welcome