### IT SERVICES – SOUTHEWDILoughton

#### ICT Support
- Nick Cash
  - AVIT Technician: Mark Chamberlain
  - IT Helpdesk Assistant Analyst: Owen Cable
  - AVIT Apprentice: Vacancy

#### Learning Environments & Technology Systems (LETS)
- LETS Manager: Wayne Laughlin
  - LETS Assets and Deployment Team Leader: Nigel Bryant
- LETS Coordinator: Ben Calderwood
- AVIT Technicians: Ian Killick, Peter Brothers
  - 1st Line Support Technician: Stave Double
- LETS Development Team Leader: Michael Rosewar
- LETS Coordinator: Jonny Cork
- AVIT Technicians: Alexander Figueiras, Rob Foster
  - AVIT Line Support Technician: Bradley Johnson
- LETS Service Desk Assistant: Adam Chapman

#### Media Centre
- Media Centre Manager: Luke Fitch
  - Media Centre Technicians: Daniel Crier, Deniz Karpuz, Ali Walker
  - Videographers: Jack King, Natasha Stanbridge (pt)

#### Customer Support Services
- Team Leader: Alex O'Neall (pt)
  - Senior Project Officer: Katherine Trafford
  - IT Training and Engagement
    - IT and Digital Skills Coordinator: Sally Swain (pt)
      - Information Officer: Dan Jolly
      - Helpdesk Coordinator: Russell Hamman
      - IT Helpdesk Analysts: Joanne Bammal-Walsh, Nita Karia (pt), James Padovani (pt), Liam Turnbull
      - IT Helpdesk Analyst Apprentice: Vacancy

#### Learning Technology Services
- Development Manager: Ben Steeples
  - Software Developers: Richard Lerwill, John Maydew
  - 2nd Line IT Support: Samantha Thornton

#### IT Purchasing
- IT Purchasing Officer: Aston Baker
  - Accounts: Jane Ernst

### CLIENT SERVICES

#### Assistant Director of IT Services (Client Services)
- Tessa Rogowski

### INFRASTRUCTURE

#### Interim Assistant Director of IT Services (Infrastructure)
- Robert Bowley (pt)

#### Information Assurance and Cyber Security
- Information Assurance Manager: Sarah Stock
  - Information Assurance Assistant: Clare Graham (pt), Cyber Security Manager: Mue Ahmet

#### Networks and Telephony
- Networking Manager: Christopher Lindsay
  - Senior Networks Specialist: Andrew Larkin (pt)
  - Computer Officers (Networks): David French, Chris Phillips
  - Telephony
    - Senior Technician: Andrew Tyne
    - Networks/Telephony Technician: Vacancy

#### Directory and Cloud Services
- Directory and Cloud Services Manager: Bryan Wals
  - Data and Services Developer – Eprints: Alexis Wotton
  - 2nd Line IT Support: Trevor Smith
  - Cloud Services Specialist: Jon Ralph
  - Service Project Officer (Cloud and Email Services): Ben Parker

#### Systems and Storage
- Systems and Storage Manager: Darin Cruickshanks
  - Systems Programmer: David Constand
  - Lab Support Officer: Christine Mead
  - Lab Support Technician: Tony Vigers
  - Data and Backup Specialist: Colin Phillips
  - High Performance Computing Service Coordinator: Stuart Newman

#### Senior IT Infrastructure Specialist
- Bret Giddings (pt)

### CORPORATE INFORMATION SYSTEMS

#### Interim Assistant Director of IT Services (Corporate Information Systems)
- Richard Martin

#### Admissions Team
- Development Manager (Admissions): Dave Robert
  - Software Developers: Ben Dorman, Gail Duncan, Luke Hudson

#### SharePoint Team
- Development Manager (SharePoint): Sharon Steeples
  - Software Developers: Jason Calis-Cheverst, Jonny Corke, Dan Meyers
  - SharePoint Systems Administrator: Andrew Hood

#### Student Systems Team
- Development Manager (Student Systems): Vince Swain (pt)
  - Analyst Programmer: Jo Almond
  - Software Developers: David Hudgell, Christopher Brackley

#### Web Development Team
- Development Manager (Web Development): Danny Blanchette
  - Web Developers: Janine Swain (pt), Matthew Palmer, Alex Platts
  - Software Engineer (Systems Integration): Thomas Hughes
  - Database Administrator: Kevin Smith

#### Business Analyst and Support Team
- Business Analyst and Support Manager: Elaine Atkins
  - Business Analyst: Alison Giesen
  - CRM Specialist: Tania Armstrong
  - 2nd Line IT Support: Kyle Cooke

#### Senior Information Systems Specialist
- John Fell (pt)