

**INNOVATION AND TECHNOLOGY SOLUTIONS**

**ADMINISTRATION**

**Director of Innovation and Technology: Richard Murphy**

**Section Administrator: Susannah Jones (pt)**  
**Administration Coordinator: Claire Jones**  
**Innovation and Technology Secretary: Sue Goldsmith (pt)**  
**Telephony & Innovation and Technology Secretary: Gwen Howe (pt)**  
**Administration Assistant: Salina Cassidy (pt)**  
**Health and Safety Coordinator: Michael McCarron (pt)**

**SOUTHEND & LOUGHTON**

**ICT Manager**  
Matt Softly

**ICT Support:**  
Nick Cosh  
**AV/IT Technician:**  
Mark Chamberlain  
**IT Helpdesk Assistant Analyst:**  
Owen Cable  
**AV/IT Apprentice:**  
Vacancy

**CLIENT SERVICES**

**Assistant Director of Innovation and Technology (Client Services)**  
Tessa Rogowski

**Learning Environments & Technology Systems (LETS)**  
**LETS Manager:**  
Wayne Laughlin  
**LETS Assets and Deployment Team Leader:**  
Nigel Bryant  
**LETS Coordinator:**  
Ben Calderwood  
**AV/IT Technicians:**  
Ian Killick  
Peter Brothers  
**1<sup>st</sup> Line Support Technician:**  
Steve Doubtfire  
**LETS Development Team Leader:**  
Michael Rosevear  
**LETS Coordinator:**  
Jonny Corke  
**AV/IT Technicians:**  
Alexander Figueiras  
Rob Foster  
**AV/1<sup>st</sup> Line Support Technician:**  
Bradley Johnson  
**1<sup>st</sup> Line Support Technician:**  
Joshua Richardson  
**LETS Service Desk Assistant:**  
Adam Chapman  
**Managed IT and Print Coordinator:**  
Nikola Nikolov

**Media Centre**  
**Media Centre Manager:**  
Luke Fitch  
**Media Centre Technicians:**  
Daniel Chan  
Ali Walker  
Vacancy  
**Videographers:**  
Jack King  
Anna Smith

**Customer Support Services**  
**Team Leader:**  
Alex O'Neill (pt)  
**IT Training and Engagement**  
**IT and Digital Skills Coordinator:**  
Sally Swaine (pt)  
**Information Officer:**  
Dan Jolly  
**2<sup>nd</sup> Line IT Support:**  
Kyle Cooke  
**Helpdesk**  
**Coordinator:**  
Russell Hannan  
**IT Helpdesk Analysts:**  
Joanne Brammer-Walsh  
Nita Karia (pt)  
James Padovani (pt)  
Liam Turnbull

**Learning Technology Services**  
**Development Manager:**  
Ben Steeples  
**Software Developers:**  
Richard Lerwill  
John Maydew  
**2<sup>nd</sup> Line IT Support:**  
Samantha Thornton

**IT Purchasing**  
**IT Purchasing Officer:**  
Aston Baker  
**Accounts:**  
Jane Ernst

**INFRASTRUCTURE**

**Assistant Director of Innovation and Technology (Infrastructure)**  
Kit Lindsley

**Information Assurance and Cyber Security**  
**Information Assurance Manager:**  
Sara Stock  
**Information Assurance Assistant:**  
Clare Chatfield (pt)  
**Cyber Security Manager:**  
Mus Ahmet

**Networks and Telephony**  
**Networks Manager:**  
Vacancy  
**Senior Network Specialist:**  
Andrew Larkin (pt)  
**Computer Officers (Networks):**  
David French (pt)  
Chris Phillips  
**Telephony**  
**Senior Technician:**  
Andrew Tyne  
**Networks/Telephony Technician:**  
Navya Nanjappan (pt)  
Adam Proctor

**Directory and Cloud Services**  
**Directory and Cloud Services Manager:**  
Bryan Walls  
**Data and Services Developer – Eprints:**  
Alexis Wolton  
**2<sup>nd</sup> Line IT Support:**  
Trevor Smith  
**Cloud Services Specialist:**  
Jon Relph  
**Senior Project Officer (Cloud and Email Services):**  
Ben Parker

**Systems and Storage**  
**Systems and Storage Manager:**  
Darin Cruickshanks  
**Systems Programmer:**  
David Constable  
**Lab Support Officer:**  
Christine Mead  
**Lab Support Technician:**  
Tony Vigors  
**Data and Backup Specialist:**  
Colin Phillips  
**High Performance Computing Service Coordinator:**  
Stuart Newman

**CORPORATE INFORMATION SYSTEMS**

**Assistant Director of Innovation and Technology (Software Development)**  
Richard Martin

**Admissions Team**  
**Development Manager (Admissions):**  
Elved Roberts  
**Software Developers:**  
Gail Duncan  
Luke Hudson  
Tom Shilan  
Bradley Young

**SharePoint Team**  
**Development Manager (SharePoint):**  
Sharon Steeples  
**Software Developers:**  
Jason Cairns-Cheverst  
Edward Brereton  
Dan Meyers  
**SharePoint Systems Administrator:**  
Andrew Hood

**Student Systems Team**  
**Development Manager (Student Systems):**  
Vince Swann (pt)  
**Analyst Programmer:**  
Jo Almond  
**Software Developers:**  
David Huddell  
Christopher Brackley

**Web Development Team**  
**Development Manager (Web Development):**  
Danny Blanchette  
**Web Developers:**  
Janine Swann (pt)  
Matthew Palmer  
Alex Pletea  
**Software Engineer (Systems Integration):**  
Thomas Hughes  
**Database Administrator:**  
Kevin Smith

**Business Analyst and Support Team**  
**Business Analyst and Support Manager:**  
Elaine Atkins  
**Business Analyst:**  
Alison Green  
Vanessa Ryan (pt)  
**CRM Specialist:**  
Terence Armstrong

**Business Intelligence Team**  
**Business Intelligence System Architect:**  
Vacancy  
**Business Intelligence System Developer:**  
Vacancy  
**Business Intelligence Developer:**  
Alex Nitulescu

**STRATEGIC PROJECTS**

**Assistant Director of Innovation and Technology (Strategic Projects and Improvement)**  
Kerry Wood

**Project Management Team:**  
**Project Managers:**  
Vicky Poole  
Lucy Thomas  
Lisa Collins  
**Senior Project Officer:**  
Avril Coates  
**Business Analyst (Equipment and Technician Support Review):**  
Jenna Hopkins (pt)  
**Business Analyst (Data Futures):**  
Vacancy

**Continuous Improvement and Change Team:**  
**Continuous Improvement and Change Manager:**  
Debbie Brooke  
**Continuous Improvement and Change Officer:**  
Katie McIntosh

**Catalyst Project Team**  
**Senior Project Manager:**  
Beate Knight\*\*  
**Volunteering Support Officer:**  
Judith Knight (pt)

**Learner Analytics (LEAP) Project Team**  
**Project Manager/Business Analyst:**  
Julie Thombs (pt)  
**Project Support Officer:**  
Melissa Brisley (pt)  
**Data Analyst:**  
John Tipple