To: All staff and students.

Urgent Action

HP/Compaq AC Power Cord Safety Recall

This bulletin is aimed at staff and students who may own HP or Compaq notebook and mini notebook computers or accessories (such as docking stations) sold from September 2010 through June 2012.

HP believes that certain power cords shipped with notebook PC products and AC adapter accessories may pose a fire or burn risk to equipment users. A worldwide voluntary recall and replacement program is therefore being undertaken.

Potentially affected power cords can be identified by a moulded mark on the adapt end of the power cord which says “LS-15”. This is shown in the photograph above.

If you own a HP and Compaq notebook or mini notebook computer, or HP accessory with an AC power lead please take the following action:

1. Unplug the power cord from the wall outlet.
2. Check whether it has the LS-15 identification mark on the adaptor end. If your power cord does not have LS-15 on it, it is not affected.
3. If you do have LS-15 on the adaptor end, go to: [https://h30652.www3.hp.com/?jumpid=hpr_r1002_uken_link2](https://h30652.www3.hp.com/?jumpid=hpr_r1002_uken_link2) and follow the instructions given by HP.
4. Not all power cords with the “LS-15” moulded mark are affected. The website guidance will help you identify whether your one is affected by the recall.
5. If your power cord is affected by the recall, the website will advise on how to obtain a replacement power cord.

It is understood that the University has not purchased any of the affected products. This information is being provided because staff and students may be using personally owned equipment at home and/or at the University.

Please draw this bulletin to the attention of friends and colleagues who may own affected products.