Train Season Ticket Discount Scheme – Terms and Conditions

(Please read these Terms and Conditions before completing the application form)

I confirm agreement to the following Terms & Conditions for participation in the Train Season Ticket Discount Scheme:

a) This scheme is offered by Greater Anglia to employees of member organisations of the Essex County Council Travel Plan Accreditation Scheme. (Please note – All ticketing enquiries should be directed to Greater Anglia and not ECC)

b) The scheme applies to staff employed directly by organisations that are active members of the Essex County Council Travel Plan Accreditation Scheme.

c) The scheme is for the purchase of an annual season ticket for travel between the home and usual place of work.

d) It is acknowledged that the season ticket may be used for personal travel outside of your normal working hours providing that the predominant use is for the purposes set out in clause (c) and it is permitted under the train company’s terms and conditions of travel.

e) In the event of the season ticket becoming lost or stolen, the obligation will be on you to seek a replacement season ticket from the train company that issued it.

f) Assistance in the monitoring of this scheme is required by completion of user questionnaires as and when requested.

g) The agreement between ECC, your employer and Greater Anglia will be for an initial period of 12 months from the Commencement Date, however can be subject to variation in line with any future discount arrangement. No guarantee of the continued availability of the discount outside of this agreement can be given.

h) You agree to comply with the terms of use for the season ticket issued by the train company and not to do anything which would adversely affect the good standing of ECC or your employer.

i) You acknowledge that you are only entitled to apply for a discount in relation to permitted routes and only with the train company Greater Anglia and you must not do anything that would cause or be likely to cause ECC to be in breach of the agreement between ECC and Greater Anglia in relation to the Train Season Ticket Discount Scheme.

j) If you leave your current employment or no longer require the use of your season ticket for work purposes you will no longer be entitled to the discount on the remainder of your ticket and therefore must immediately seek a refund from the office of the train company that issued it.
k) You must keep the season ticket and photo card together at all times whilst travelling. Greater Anglia are within their rights to confiscate or withdraw a ticket without refund and refuse to sell any further tickets to an individual if they discover incorrect or fraudulent use of a ticket.

l) If your journey is delayed by 30-59 minutes, Greater Anglia will pay compensation to 50% of the daily cost of the discounted value of the ticket, and twice this amount if the delay is over 60 minutes. This is in line with Greater Anglia standard compensation arrangements and therefore may be subject to change.

m) If you arrive at the station and found you have forgotten or lost your season ticket you will be charged the normal daily amount to travel to work. You will not be entitled to a refund for the days you had to purchase a daily ticket once you have produced your season ticket.

n) In the case of anti-social, serious misbehaviour or criminal activity, Greater Anglia reserves the right to decline to sell tickets to the relevant employee.